

PhotoLyric

Imagery

Frequently Asked Questions

1. How many hours of service are included in my package?
 - All packages include unlimited coverage of your wedding day, bridal sessions, and engagement sessions! We do not impose time limits on my clients. We are there to capture moments that make your day special, not the moments of you checking your watch.
2. Do you shoot traditional or candid?
 - We shoot a variety of styles depending on the circumstance. Generally, we shoot candid (photojournalistic) for the majority of your wedding day. This is the most effective method of catching the details of the day. We also photograph traditional formal poses. Usually after the ceremony, we will take group pictures of families and friends, the bridal party, and the bride and groom alone. Ideally, you will need to make sure you have informed anyone that you would like in the formals so that they stay after the ceremony. Many couples appoint someone who knows the families to take care of this for them. Please allow 30-45 minutes for formal portraits after the ceremony.
3. Do you shoot bridal and engagement sessions?
 - We shoot both bridal and engagement sessions. You may choose to include both in a package or add only one to a package. Sessions do not have time limits. However, in order to avoid harsh sunlight and preserve details in the images, we prefer to shoot within two-three hours of sunrise or sunset for outdoor locations. These sessions are a lot of fun and can take place at the location of your choosing. We also offer Day After (Romance), Trash the Dress, and Boudoir photo sessions.
4. Where can we take bridal and engagement pictures?
 - We shoot bridal and engagement sessions on-location anywhere in the Greater Houston area. There are several locations we can recommend, but we are always open to any location you choose. Where did you meet? Where do you like to go together? Etc. Most sessions take place outdoors. There are many great locations for indoor bridal sessions in the Houston area. However, most indoor locations require reservations, and charge hourly fees. It is your responsibility to schedule a reservation and cover any fees associated with the location you choose.

5. How do I view my images?
 - We will create a photo gallery on the PhotoLyric Imagery website that is for your images only. Your gallery will also be available for friends and family to view and purchase prints, although you have the option to password protect any of your images (i.e. boudoir portraits, bridal portraits until after the wedding)
6. How do I choose the pictures that come in my package?
 - You will choose your pictures from your online gallery. All images will be posted within three weeks, and you will be notified when your images are available to view. You will need to register your Photocart to save favorites and place your order. There is a special category specifically for packages that you will use to order the images included in your package. Any additional prints may be purchased at standard pricing. Additional orders will not be processed until payment is made. Your family and friends may register their own Photocart and purchase images from your gallery.
7. Do you charge for editing?
 - Initial editing is included in your package. All images are edited for cropping, color balance, and contrast. Images can be viewed in color and b/w through your online gallery. We also offer artistic enhancements for up to five images at no charge. Artistic enhancements include b/w with bits of color, removing background elements from an image, specialty borders, collages, etc. Artistic enhancements on request only.
8. Can I get a DVD copy of all of my images?
 - A high-resolution DVD and full copyright release of all of your images can be added to any package (included in Package 5). The DVD is \$395, and includes all of your images from your wedding day as well as any portrait sessions you have had. All images are edited for color balance, contrast, and cropping. You may print from your disc, make copies, and upload images to your favorite social networks. If you would like to add specialty edits to any images just let us know and we will include it on the disc, or send you a digital version of the image via email to add to your disc.
9. How many images will I have to choose from?
 - Image quantity varies greatly according to the locations you choose, and the extent of your ceremony and reception. Engagement and Bridal sessions generally average 350-500+ images. Full coverage weddings produce an average of 1000-1500+ images. These are conservative estimates, as we love what we do! A one-photographer wedding can produce as much as 2,000 images.
10. Do you offer albums?
 - We offer a variety of flush-mount albums with customizable options for size, cover, text, etc. (www.photolyricimagery.com/Albums.html). You choose the images from your gallery. We custom design your album pages and post them for your approval. The album is not sent for production until it is fully approved by you.

11. How many pictures can I put in my album?

- You may put as many images as you like in your album. It is *your* album. we can offer an estimated number of images for a particular style you like (minimalist, traditional, cluttered, yearbook). Numbers average around 120 images.

12. How do I reserve my date and book with PhotoLyric Imagery?

- We require a deposit of 1/3 your total package amount to reserve your date and ensure that no other events will be scheduled for that day. After you have chosen the package options that you would like, contact us for a detailed invoice and payment options. A signed agreement for photography services also needs to be submitted at this time. (www.photolyricimagery.com/Forms.html)

13. What is the payment policy?

- The remaining balance of your package price is due two weeks prior to the day of your event and can be paid by cash, check, or online through the website. This way we don't have to deal with any business on your big day! Additional products, such as albums or extra prints, may be included at the time of booking or added at a later date. Payment in full is required before any images will be posted online or any orders will be processed.

14. Do you charge for travel?

- We do not charge travel fees for any event in the Greater Houston area. Travel and lodging expenses will be added to the package amount for areas outside the Houston area, and are calculated based on location. Contact us for details.

If you have any further questions, feel free to contact us. kmiller@photolyricimagery.com
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